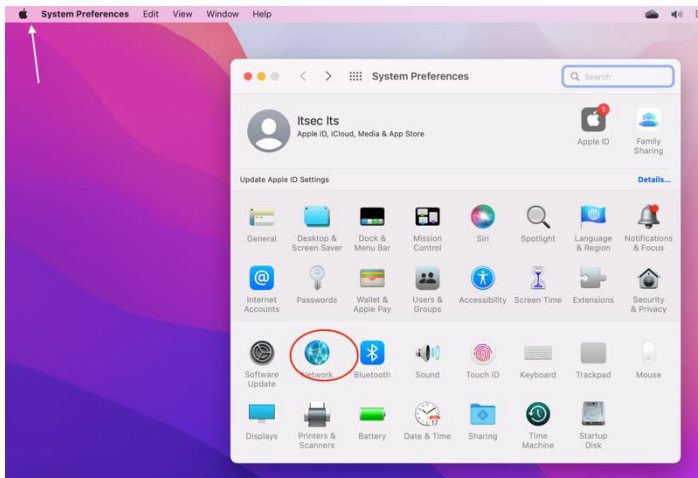
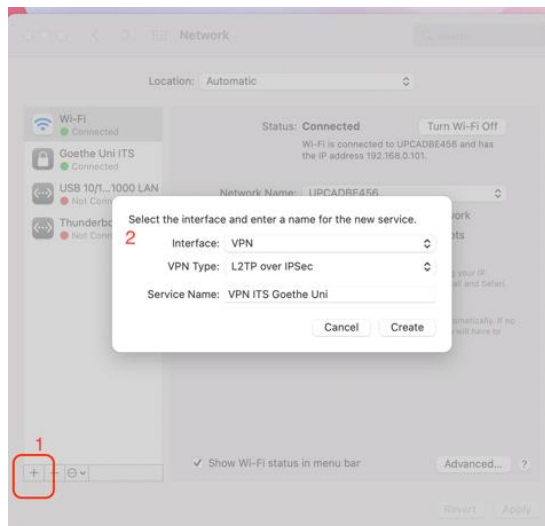


Setting up a VPN.its on a MAC

Proceed if you can log in on an ITS Pc at the University or in <https://mail.its.uni-frankfurt.de/owa>

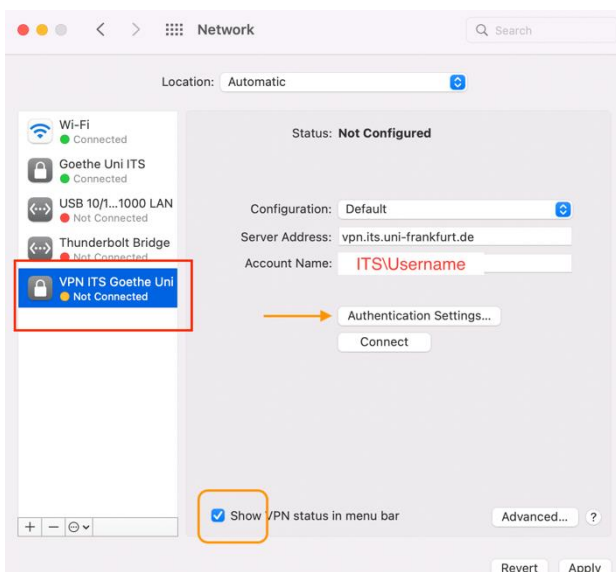


With a stable connection, open on the “Apple” (upper left corner) the “System preferences” and there select “Network”.



In “network” click on the “+” sign and add the VPN and its kind as on the picture, means:

- Interface: VPN
- Type: L2TP over IPSec
- You may chose Service Name



On the next step configurate the VPN.its as displayed and type its\ plus your username. You can have a backslash (“\”), by pressing shift + option + the number 7.

NOTE: Depending on your MAC version just typing your user (without its\) can be enough.

We recommend to show the VPN status in the menu bar

Afterwards click on “Authentication Settings...”

User Authentication:

☒ Password:

☐ RSA SecurID

☐ Certificate

☐ Kerberos

☐ CryptoCard

On "User Authentication" type in your ITS Password (not your HRZ one). You can check your ITS-Password on an ITS-PC at the University or in <https://mail.its.uni-frankfurt.de/owa>

Machine Authentication:

☒ Shared Secret:

☐ Certificate

Type in ITSEC_pass in "shared Secret" and press "ok"

Group Name:
(Optional)



**Connecting without applying
your changes will use the
previous settings. Would you like
to apply your changes before
connecting?**

You are now back on Pic 3 (Network). There, click on "connect" and then on "apply"



VPN Connection

Please enter your name:

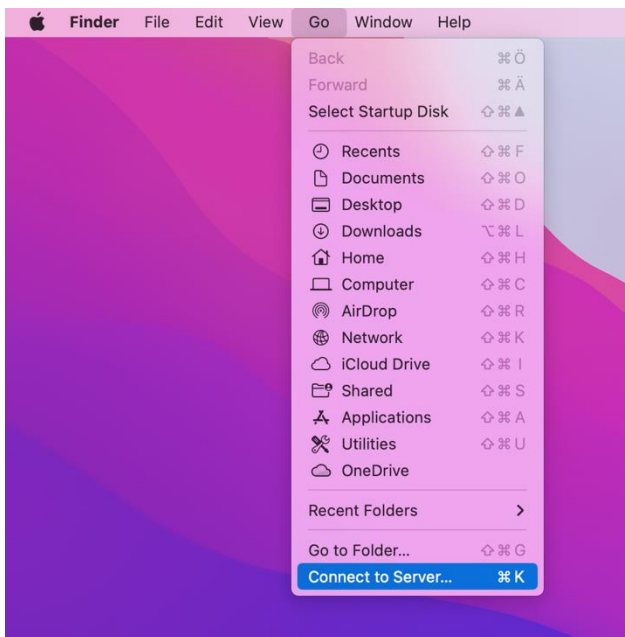
Please enter your password:

If this pops up type in your ITS-username and password. You can check them on an ITS-PC at the University or in <https://mail.its.uni-frankfurt.de/owa>

NOTE: Depending on your MAC version just typing your user (without its\) can be enough.

Connecting a network drive

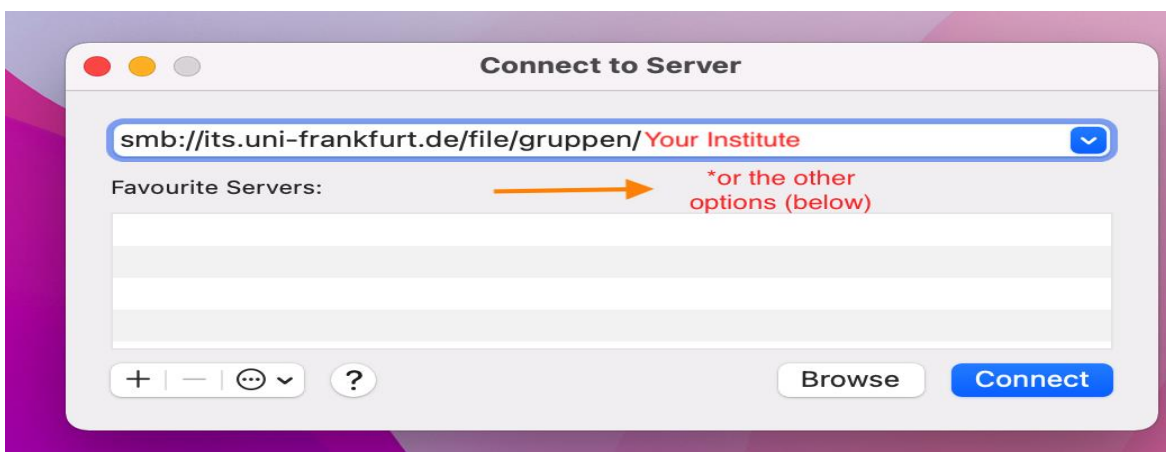
A VPN.its must be active



On the “finder”, select “go” and “connect to Server”

Or just

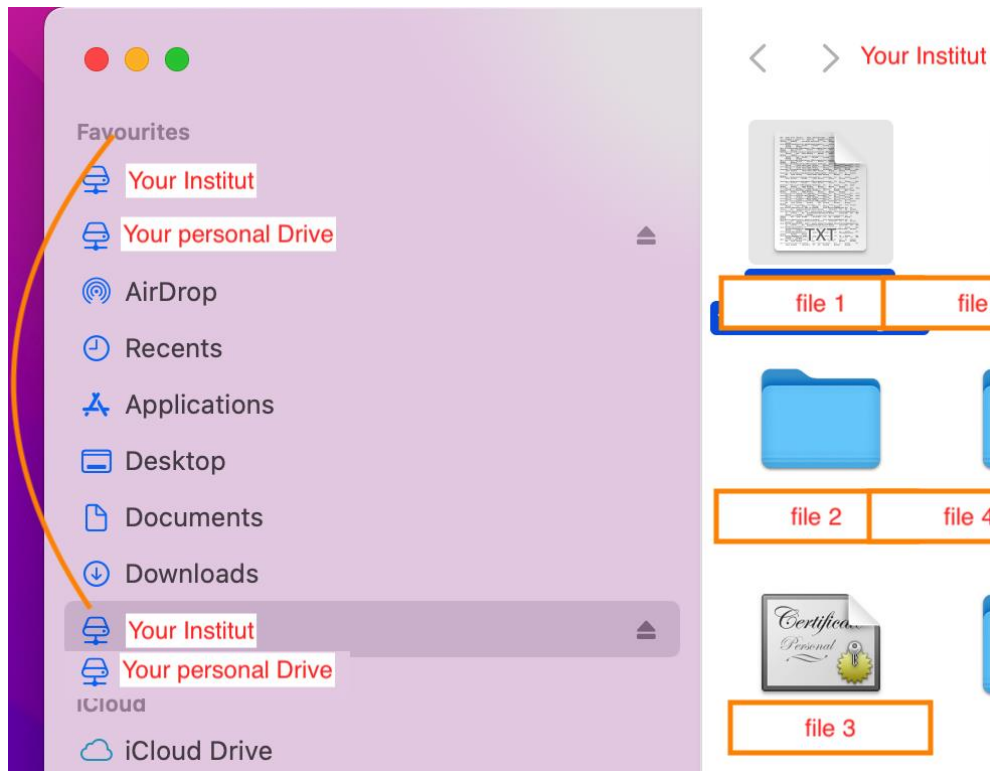
Command + K



Type the path of the net drive. Write us an e-mail if you need it.

- Type **smb://its.uni-frankfurt.de/file/gruppen/your institute** for your institute's drive.
You will find here the shared files of your chair.
Some chairs belong to a same department so an extra folder is sometimes after “gruppen” necessary. Write us an Email in these cases as well.
- Type **smb://its.uni-frankfurt.de/file/profile/your username.V6** for your profile.
You will find your files that synchronize and are saved locally on your PC.
- Type **smb://its.uni-frankfurt.de/file/usershare/your username** for your personal net drive.
You are the only person who access this drive. These files do not synchronize with your profile.

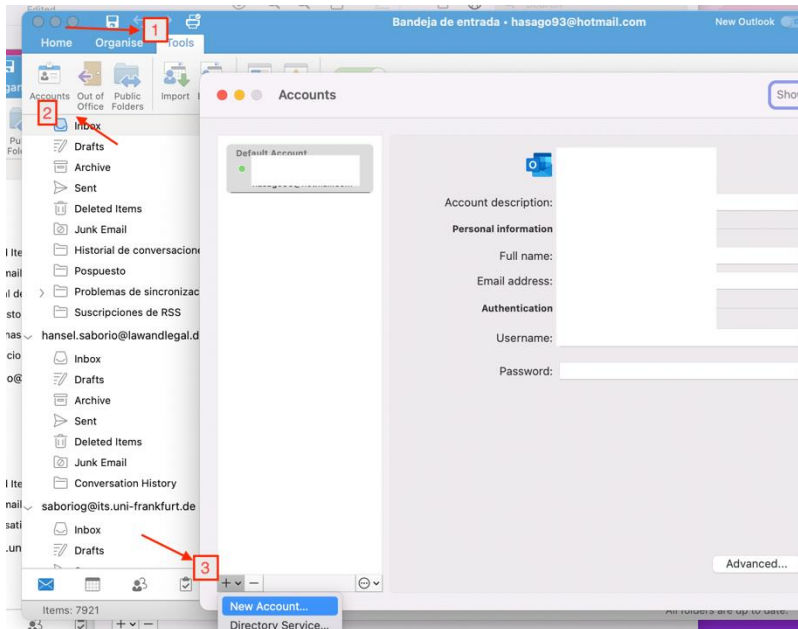
Your added drive will appear on the finder and on the home. Please add it to your favorites. That way you will find it easier the next time.



Setting up your Email Account

Proceed if you can log in <https://mail.its.uni-frankfurt.de/owa>

Open Outlook and if it is your first account that your adding, go to step 2. Otherwise select “Tools” > “Accounts” > “+” > “New Account...”



Enter the configuration and your information in this window as in the image below. “Exchange” must be selected (not POP or IMAP). You can check your username and password in <https://mail.its.uni-frankfurt.de/owa>

A screenshot of the 'Set Up your Email' window in Outlook. The window has a title bar 'Set Up your Email'. There is a back arrow button and a 'Not Exchange?' link. The 'Exchange' logo is displayed. Below it, the 'Method' is set to 'Exchange'. The 'Username and Password' field is empty. The 'Email Address' field contains 'youremail@xxx.uni-frankfurt.de'. The 'DOMAIN\username or Email Address' field contains 'its\your username'. The 'Password' field is masked with dots. There is a 'Show Password' checkbox which is unchecked. The 'Server (optional)' field contains 'mail.its.uni-frankfurt.de'. At the bottom is a blue 'Add Account' button. At the very bottom, there is a link 'Need Help? Contact support'.

Press “Done” or add another account if you desire

